Dear Valued Customer,

Nothing is more important than the health of our customers and employees. We have implemented the measures below designed to protect our customers and employees.

- Always wipe down the interior cab area of your truck first thing in the morning and after each call
- Contact the office with your temperature prior the starting work daily and at noon daily.*
- Wear rubber gloves in homes and a face mask.
- Maintain a 6 foot distance with customers as much as possible.
- Avoid any physical contact with clients (handshaking).
- Enter through basement walkout when possible.
- Avoid contact with pets, ask customers to put away during visit.
- Always wear a mask when working in the blower compartment on a furnace/air handler and/or changing air filters.
- Have trash bags on your truck for used filters until they can be disposed of. Do not hang onto used filters.
- Do not touch any non-working surfaces (tables, countertops, etc.).
- Sanitize all work surfaces touched before leaving.
- Avoid touching your face, nose, and eyes.
- Have a spare uniform in your truck. If you work in a home with sick clients, change to a clean uniform after the call, please your dirty uniform in a trash bag for the cleaning service.

If you become sick, feverish, have shortness of breath, and coughing, notify Management immediately so arrangements can be made for time off to make a Dr. appt. to get tested and self-isolate for 14 days, if directed.

*A morning/noon temperature reading of 99F or higher is cause to stay home and contact a medical professional for instruction (100F is CDC guideline).